

Student Technology Requirements for Trevecca Programs

(Revised August 19, 2025)

In today's world, capable managers and leaders are more resourceful and resilient than their peers. In several of Trevecca's programs, we want to build students' ability to be resourceful and resilient in addressing their technology needs.

Your Responsibility

You are responsible for making sure that you have adequate technology resources available for your coursework at all times.

Our Responsibility

While you are responsible for ensuring you have technological access at all times, Trevecca also acknowledges that we have a responsibility for providing excellent service regarding the technology we ask our students to use. We employ teams of professionals specialized in Trevecca-based platforms like Canvas and information technology services (SharePoint, On-Campus Wifi, etc.). You can reach our Information Technology Services team (ITS) at 615-248-1223 or HelpDesk@trevecca.edu.

In addition to providing support, we also take responsibility for notifying students in a timely manner of any outages with any of the platforms we use as soon as we discover them (or if we know an outage is coming). You will receive an email to your Trevecca email account with any updates.

Finally, we are constantly testing and improving our Trevecca-approved platforms and courses to give our students the best experience possible with each platform.

Computer Requirements

All students will need access to a Windows PC or Mac computer. Ideally, your computer should be less than four years old. You cannot use a Chromebook for this program. Additionally, we do not recommend using a tablet/iPad as your primary device for completing coursework. You may use a tablet as a secondary device.

Operating System Requirements

Students will need Windows 10 and macOS Big Sur or higher for their computer operating system.

Audio/Video Recommendations

There will be times in which you need to use audio input and output on your computer. Make sure you have a working microphone and speakers (or a headset). You will also need access to a video camera or webcam for participating in video/online sessions.

Office 365 Access for Students

Access to Office 365 (Microsoft Word, Excel, PowerPoint) is available to Trevecca students on [SharePoint](#) at no cost while you are attending Trevecca. Assignments must be submitted in Microsoft Office formats. Files created in Apple Pages, Numbers, or Keynote will not be accepted. Also, we do not recommend using Google Docs as your primary platform.

Internet Access Requirements

You will need regular access to reliable Internet. Rarely do students have success when they only have Internet access at the library or a public space.

File Storage Recommendations

Trevecca recommends synchronizing your files to the cloud, whether it is [OneDrive](#), iCloud Drive (on the Mac), Google Drive, or Dropbox. These services will ensure that your files will be available online and on other devices in the event of technology issues. Please note that as a student you get 1TB of OneDrive storage attached to your TNU email address. However, note that after you graduate, you will lose access to that account, so please prepare to move important documents to personal local or cloud storage.

Canvas Requirements

We recommend using the latest version of Firefox, Chrome, Safari, or Edge. Students can do a [Canvas Browser Check](#) and view the Browser Support Policy to see if that might be the issue. If you experience problems with Canvas, you may contact onlinehelp@trevecca.edu for further support.

Late Work Due to Technology Problems

Assignments turned in late as a result of technology problems will likely receive a penalty for being late.

If you have any questions concerning technology needs for Trevecca programs, feel free to contact your enrollment counselor, student success advisor, or program leader.